



## **SAFETY DECISION 2020-02**

Issue 2
Date of Issue: July 18, 2020

#### SUBJECT:

FLIGHT RESTRICTIONS DUE TO CORONAVIRUS SARS-CoV-2

#### **REFERENCE PUBLICATIONS:**

N/A

#### **APPLICABILITY:**

This Safety Decision applies to all aircraft operators conducting flights from/to Yemen.

### **INTRODUCTION:**

Yemen Civil Aviation and Meteorology Authority (CAMA) continuously monitor the situation and accordingly temporary precautionary measures have been taken to ensure a safe conduct of the flight operation at Yemeni air ports and over Yemeni airspace.

CAMA would like to share some essential decisions that have been made to optimally serve principal benefit of civil aviation industry during this health crisis.

CAMA recognizes the catastrophe and the economic impact of COVID-19 on the aviation industry, thus CAMA endeavors its best efforts to ease the consequences.

CAMA, therefore, declares the following temporary measures along with other coordinated measures with health sector.

This issue will supersede and cancel ISSUE 01.

### **REQUIREMENTS:**

Scheduled or non-scheduled flights from/to Yemen shall be permitted, provided the operators and service providers are complaint with attachment 1.

### **DISCLAIMER:**

This SAFETY DISCISION has been approved by Chairman of the CAMA – hence it does not bear any stamp or signature. To verify its authenticity, anyone can check on CAMA website: http://www.cama.gov.ye/en/index.php/civil-aviation-legislation/safety-decisions





# **CONTACT:**

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### ATTACHMENT 1: PUBLIC HEALTH MEASURES DEVELOPED FOR OPERATIONS IN YEMEN AIRPORTS

### 1. Objective:

Objective of the document is to explain end-to-end process for operations, passengers, crew, and airport requirements to ensure safety of passengers' transport whilst minimizing the risk of exposure during COVID-19 pandemic.

## 2. Passenger evaluation and assessments:

- Pre-flight assessment
  - ✓ Declaration should be submitted prior to travel. Declaration form should contain: personal and demographic information, flight and seat number (important for tracing if needed) with following general questions: do you have symptoms?; have you been in close contact with positive case?; have you been diagnosed with COVID 19?. Declaration should be dated.
  - ✓ Thermal screening should be conducted at check-in or entrance of the departing airport.
  - ✓ COVID-19 symptom check should be conducted during check in.
  - ✓ Thermal screening check should be conducted during pre-boarding.
  - ✓ Any passenger showing symptoms or abnormal temperature should be evaluated and denied travel.
- During the boarding and the flight, passengers should be regularly monitored for active symptoms.
- Passengers should wear a mask at all times during their travel inside airport's premises including airport transport facilities and during the entire flight.

## 3. Social distancing while travel:

- Airport facility:
  - ✓ Check-in counters should be equipped with barriers whenever possible, alternatively full Personal Protective Equipment (PPE) should be worn including but not limited to face mask, eye or face shield, and gloves. Gloves may be replaced by appropriate hand sanitation measures.
  - ✓ Stickers and signs encouraging social distancing should be installed at check-in and immigration counters.
  - ✓ Hand sanitization stations should be installed within the airport's facility.
  - ✓ Signs to refrain from "crowding" should be installed/displayed within the airport's facility.
  - ✓ Barriers and roping of areas should be installed wherever required to avoid cross contamination.
- Smoking area should only be used by a maximum of 1 or 2 person(s) depending on the size of the smoking booth.
- Airport and airline lounges should be closed at time of transit or transfer.
- Airport restaurants and other entertainment facility:





- ✓ Should be closed at all times.
- ✓ All other stores should be closed.
- ✓ Pharmacy can remain operational.
- ✓ Pre-packaged meals and drinks should be provided by airlines if passengers remain in the terminal for more than 2 hours.

# Airport toilet facility:

- ✓ Should be equipped with signs on how to clean before use.
- ✓ Hand sanitizers and Hand hygiene poster should be installed at appropriate location.
- ✓ Seat covers or disinfection wipes should be available in toilets.
- ✓ Passenger toilets should be separated from airport staff and 3rd party's staff.
- ✓ They should be cleaned every one hour and whenever needed. Domestic staff should wear adequate PPE, including but not limited to face mask, and gloves.
- Airport medical facility:
  - ✓ Airports should establish clear processes for providing medical help.

### 4. On the Aircraft:

- Airline should provide face mask for passengers who are not wearing the mask.
- Boarding should be process by rows and in a manner that avoids crowd formation while boarding.
- Carry-on bag should be limited for essentials use only.
- Social distancing measure on aircraft should be applied whenever possible.
- An isolation area shall be assigned at the back of the aircraft for suspected cases (should be 3 rows in the back).
- Cabin crew shall be trained and equipped to deal with suspected cases.

## 5. In-flight service delivery:

- Passengers should wear face mask at all times.
- On-board bar and common areas should be closed to avoid social gathering.
- Change of seat should be limited as much as possible.
- Providing children with toys should be avoided.
- All waste on board the flight should be handled and disposed as medical waste.
- Service should be limited to essential service only.
- Meals should be pre-packed.
- Food should be supplied covered.





- Extra water or juices should be supplied packed.
- On demand catering should be avoided.
- Crew in the galley should be limited to galley service and should be segregated from crew providing servicing to passengers.

## 6. Aircraft amenities and products:

- All magazines and newspapers should be off-loaded.
- Headsets should be disposable.
- Blankets and pillow should be disposable.
- Menu and safety cards should be disposable or electronic and unnecessary prints like food menu should be avoided.
- Biohazard bag or vomit bag should be placed in the seat back pocket for disposing passenger's masks.
- Distribution of unnecessary gifts, like kids toys, should be avoided.
- On-board duty free should not accept cash and no samples or testers should be offered.

### 7. Lavatories on aircraft:

- Cleaning of lavatories every 1-2 hours and whenever required.
- Cabin crew cleaning lavatories should have complete PPE (gown, face shield). Mask should be changed after cleaning.
- Cleaning instruction should be made available for passenger to clean before use.
- Hand hygiene instruction should be made available in toilets for hand sanitization.
- Toilet covers or disinfection wipes should be available in toilets.
- A toilet should be assigned for crew usage only.
- Items that can be shared (perfume bottles) should be removed.

## 8. Infection control measure for crew in-flight:

- PPE requirements for cabin crew: face shield or googles, mask, gloves during service, disposable gowns as minimum requirements. Mask should be changed every 6 hours (according to the latest WHO guideline a face mask can be used multiple times and for longer periods).
- Crew should maintain regular hand hygiene in particular before and after each service.
- Crew should not handle personal items from passengers.
- Crew should avoid handling masks and gloves from passenger and crew should ensure passengers use dedicated bag (vomit bag or biohazard bag).





- Cabin crew should be trained in donning and doffing PPEs.
- An area should be designated for cabin crew donning and doffing PPE
- Pilots are required to wear mask when leaving cockpit and in the cockpit unless flight safety can be compromised.
- No cabin crew is allowed inside the cockpit.
- Pilot's food and beverage should be left on the doorstep of the cockpit to limit interaction with pilots.
- Cabin crew should clean galley surfaces regularly.
- Cabin crew should be limited to certain cabin area and should not mix between cabin during the flights (unless for an emergency).

### 9. On board aircraft practices:

- Education of passengers on practices related to new services should be assured.
- Aircrew briefing on covid-19 and upwards before each flight.
- Passenger behavior COVID related safety measures video or electronic should be developed and displayed that includes the following measures:
  - ✓ Avoid passenger movements in the aircraft.
  - ✓ No change of seat after allocated seating.
  - ✓ Don't wait in gueue for toilet and always look at occupancy signs.
  - ✓ Maintain social distancing while speaking to anyone in the flight.
  - ✓ Do not cross the galley.
  - ✓ Maintain regular hand hygiene.
  - ✓ Importance of wearing mask.
- All individuals entering aircraft should wear mask. Gloves are not necessary especially if hand sanitizer is used.
- There should be no document exchange except for immigration documentation or declaration forms.
- all unnecessary signatures and sharing pen or documentation should be avoided.
- Social distancing should be maintained at all times between crew external individual and pilots.

# 10. Handling of inflight emergency and suspected cases:

- If there is a person showing fever, difficulty in breathing, cough, or fatigue, the suspected person should be taken to isolation area allocated in last 3 rows. Only one dedicated crew should attend sick person.
- If possible one toilet should only be dedicated for sick person.
- Crew should inform the ground airport services in advance.
- First aid and other medical intervention should be provided as required by medical guidance training manual.





Emergency situation should be handled as per airline guidelines.

### 11. Operations layover requirements:

- All layover should be avoided as most countries still at high risk.
- Extra Long haul flights assessments should be conducted.
- A risk matrix will be established and will be assessed weekly to determine layover possibility.
- Whenever layover is approved the following should be considered:
  - ✓ Layover should be minimal (not exceeding 24 hours).
  - ✓ Hotel should only be inside the airport or safe hotel nearby the airport.
  - ✓ Transportation should be through a contracted provider known to the airline and public transport or taxis should be avoided.
  - ✓ Crew are not allowed to leave hotel and airline should accordingly establish a monitoring process.
  - ✓ Food should be delivered in the room and access to buffet, bar and restaurant should not be allowed.
  - ✓ No visiting or visitors should be allowed.
  - ✓ Leaving premises should not be allowed unless medical emergency.

## 12. Transport of crew or passenger

- Pilots should be segregated from cabin crew.
- Pilots should be seated on last 2 rows and there should be two rows separating them from the cabin crew.
- Pilots should leave the bus last.
- All occupants should be wearing masks.
- There should be a separation between driver and crew.
- Social distancing should be maintained during transport.
- No public transport should be used.

# 13. Cleaning and disinfection procedure

Cleaning and disinfection procedure should be as per approved airline guidelines for Covid-19.